

Office Operations Coordinator

Job ID
REQ-10022215

9月 26, 2024

Mexico

摘要

The Office Operations Coordinator will be responsible for a variety of operational duties, as well as serving as a local contact for various tasks specific to the Mexico site. The ideal candidate is highly organized, detail-oriented, personable, and possesses excellent communication and problem-solving skills.

About the Role

Key Responsibilities:

Local Contact for Mexico Site:

- Organize internal and external meetings, working closely with local and US resources.

- Coordinate training and conference room reservations, including arranging catering to support training sessions.
- Assist with the coordination of visitors, managing transportation, badges, conference rooms, and meeting schedules.
- Foster employee engagement in collaboration with AD Employee Engagement in the US, supporting initiatives to promote a positive work environment.
- Assist in the onboarding process for new hires, coordinating communications, IT training, system access, training schedules, setting up training locations and coordinating simulations and certifications of new hires in training across various PSC locations.
- Support the off-boarding process, ensuring proper communication and equipment retrieval from departing employees.
- Serve as the local contact with the GBS team for various PSC related projects that span across multiple PSC locations.
- Provide support to the local Mexico trainer, as well as US (and other PSC locations) trainers when needed.
- Support the Director of Mexico PSC with various administrative tasks to ensure smooth operations.
- Create and maintain a Mexico Teams folder, containing operational and logistical information for easy access.
- Perform general clerical duties, including mail distribution, package tracking, and troubleshooting missed deliveries.

What you will bring to this role:

- Two (2) years work experience with office administrative work
- Bachelor's Degree
- Experience working with contact centers and/or central support operations.
- Strong interpersonal, communication, influencing and analytical skills.
- Ability to manage multiple projects and consistently meet deadlines.

Qualifications and Skills:

- Excellent prioritization and follow-up skills, with the ability to proactively find solutions and anticipate the needs of managers.

- Strong attention to detail and organizational skills to effectively manage multiple tasks and deadlines.
- Exceptional interpersonal and communication skills to interact with diverse personality types and resolve conflicts.
- Proficiency in SAP for purchase order creation (a plus).
- Good problem-solving abilities and ability to work independently or as part of a team.
- Capable of operating standard computer software/systems with intermediate to advance competencies in Excel and Power Point
- Fluency in both Spanish and English (written and verbal) to effectively communicate with stakeholders in the Mexico and US sites.

In summary, the office coordinator will play a crucial role in providing administrative support and coordinating office operations and logistics for a multi-site company. With a primary focus on supporting the Mexico site, the coordinator will handle a wide range of tasks, including administrative duties, event planning, employee engagement, and serving as a local contact for various activities. This individual will also partner with the US Operations and Logistics team to support various PSC training initiatives across multiple PSC site locations. The role requires strong organizational skills, attention to detail, and the ability to effectively communicate and collaborate with different stakeholders.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门
US

Business Unit
Innovative Medicines

地点
Mexico

站点
INSURGENTES

Company / Legal Entity
MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area
Facilities & Administration

Job Type
Full time

Employment Type
Regular

Shift Work
No

[Apply to Job](#)

Accessibility and accommodation

Novartis is committed to work with and provide reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to tas.mexico@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams'

representative of the patients and communities we serve.

```
iframe{ width: 100%; margin-top: 3rem; } @media screen and (max-width: 767px){ iframe{ height: 30vh !important; } } @media screen and (min-width: 768px){ iframe{ height: 34vh !important; } }
```



Job ID
REQ-10022215

Office Operations Coordinator

[Apply to Job](#)

Source URL:
<https://www.novartis.com.cn/careers/career-search/job/details/req-10022215-office-operations->

coordinator

List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/careers/benefits-rewards>
4. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/INSURGENTES/Operations---Logistics-CoordinatorREQ-10022215>
5. <mailto:tas.mexico@novartis.com>
6. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/INSURGENTES/Operations---Logistics-CoordinatorREQ-10022215>