



Job ID REQ-10023228

10月 09, 2024

India

# 摘要

-Specialist for project delivery and/or operations in the given business sub -capability. -Partner with Business Stakeholders and DDIT Strategic Business Partners for demand analysis, solution proposal/evaluation and project delivery -Drive operations of systems and applications in scope (both Global and Local), ensuring their stability and integrity and meeting customer service levels.

About the Role

**ROLE PURPOSE** 

• Lead technology delivery horizontal (across domains/business capability areas) focusing on set of technology platform capabilities, solutions, and services.

- Define enterprise technology direction, strategy, and roadmap for cross-functional platforms and systems in alignment with strategic priorities in partnership with Platform Architecture team.
- Responsible for ensuring technology (platform and systems) needs are met at scale for the enterprise, following industry best practices and continuous improvement

#### MAJOR ACCOUNTABILITIES

- Define and execute technology delivery strategy catering to multiple business areas with an aim of bringing cutting-edge innovation, process standardization across platforms and systems with high focus on user experience and scalability.
- Partner with Domain Service Delivery for demand analysis, solution proposal/evaluation, and funding estimates.
- Ensure on time, within budget, compliant, secure, and quality delivery of portfolio.
- Create reusable and scalable assets and deploy them across functions and geographies to generate the desired business value and impact
- Run efficient end-to-end value flow (from development to operations) for platforms, or systems ensuring availability and optimal performance for technology areas of responsibility.
- Establish governance structure for projects, operations, etc. with right stakeholder representation.
- Track, report, and deliver against agreed success factors and KPIs for various stakeholders in TT and business.
- Follow industry trends and emerging practices to drive agility, speed, efficiency, and effectiveness.
- Active participation in external technology ecosystem such as key speaker engagements, panel discussions, etc.

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- Strong understanding of Azure Rights Management and Information Protection.
- Strong understanding around the AIP encryption/decryption process and it 'sassociations and integration with other systems including O365 services.
- Fair understanding around various services under the O365 Security and Compliance service.
- Work with O365/Cloud service providers to drive roadmaps and deliver solutions necessary to meet internal requirements, particularly in the areas of, security & compliance, eDiscovery using Azure Information Protection and other related services.

#### KEY PERFORMANCE INDICATORS / MEASURES OF SUCCESS

- Delivery on agreed KPIs including business impact.
- Launch of innovative technology solutions across Novartis at scale.
- Project / product portfolio execution performance (schedule, cost, quality, risks, compliance).
- Adoption and development of Agile, Productization and DevOps practices.
- Operations stability and effective risk management.

Feedback on customer experience
IDEAL BACKGROUND
BS in Computer Science or equivalent experience.
<ul> <li>8+ years of broad IT experience in an enterprise environment. In-depth knowledge of infrastructure, systems management and application architecture</li> </ul>
<ul> <li>Good understanding of AIP and RMS, O365 Security &amp; Compliance service.</li> </ul>
<ul> <li>Good to have scripting knowledge using PnP, Graph APIs, PowerShell etc. to design and lead automations around the O365 Platform services area.</li> </ul>
Good to have related Microsoft certification.
LANGUAGES
Business fluent in English (Written and Spoken)
COMPETENCY PROFILE
Product management
• DevOps
Solution architect
Systems integration and build

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部门 Operations

Business Unit CTS

地点 India

站点 Hyderabad (Office)

Company / Legal Entity IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area Technology Transformation

Job Type Full time

Employment Type Regular

Shift Work No

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Sr. Spec. DDIT IES O365 Sec. & Compl.

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