

## Countries & Regions Operational Excellence Leader

Job ID  
REQ-10033595

12月 19, 2024

Spain

### 摘要

Lead initiatives and projects in order to optimize business practices and resources in Countries & Regions.

### About the Role

#### Major Activities

- Represent Countries and Regions team in assigned PV related process optimization projects, metric design, and transition projects (e.g. acquisitions and divestments)
- Review procedural documents and guidance documents where Countries & Regions team is a key stakeholder
- Conduct or assist global risk assessment of assigned PV targets for audit or self-assessment in support to Countries and Regions Global Head
- Evaluate resources and headcounts impact of proposed projects and processes impacting

Countries & Regions Team, based on figures collected from COs

- Work in collaboration with COs and other functions to perform CO compliance metrics trend analyses, generate knowledge and mitigate any identified risks and/or presentation to Operational Metrics & Risk Committee
- Participates and supports Regional Heads on projects related to Country Patient Safety processes and to CO outsourcing at Regional/Global level, when needed
- Act as system administrator for the Patient Safety Countries & Regions SharePoint, and the Vigilance Agreements Repository for local agreements

Team Player:

- Reliable, constructive communication skills, good listening skills, willing to share information, willing to cooperate and help, flexible.

Key Performance Indicators

- Initiate and propose new and simplified processes for Countries & Regions
- Alignment with global and optimization of PV processes and resources
- Successful and timely implementation of projects and initiatives
- Quality and timely communications to COs of PV strategies and plans
- Problem-solving attitude demonstrated when proposing solutions
- No significant audit/inspection findings in area of responsibilities
- Internal and external customer satisfaction

Job Dimensions

Number of associates:

No direct report

No indirect report

Financial responsibility:

(Budget, cost, sales, etc.)

None

Impact on the organization:

Critical, a significant compliance failure could result in an enforced cessation of business and the strategic development of pharmacovigilance capabilities is critical to future business success.

## Ideal Background

Education and/or professional experience:

Minimum: A Sciences degree (for graduates) or equivalent qualification with over 5 years of work experience in pharmacovigilance or drug development.

Languages:

Fluent English (oral and written)

Knowledge of other languages desirable

Experience / Professional Requirements:

- Knowledge of Pharmacovigilance regulations, processes and disciplines.
- Knowledge of Pharmacovigilance IT applications
- Capable of managing multiple projects
- Able to work independently and manage multiple tasks with prioritizing ability
- Well-organized, excellent time management with respect to priorities and self-management
- Strong interpersonal skills and expert team player with demonstrated ability to build collaborative cross functional relationships.
- Strong verbal and expert written communication skills

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部门  
Development

Business Unit  
Innovative Medicines

地点  
Spain

站点  
Barcelona Gran V í a

Company / Legal Entity  
ES06 (FCRS = ES006) Novartis Farmac é utica, S.A.

Functional Area  
Research & Development

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

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