

# **BU Field Training & Development Head**

Job ID REQ-10	0035530

1月 05, 2025

China

# 摘要

-Responsible for developing sales capability & the development and execution of training plans for assigned product areas and/or key product launches. Partner with and make recommendations to the Franchise leaders, Marketing and Sales teams in the development and implementation of comprehensive learning solutions. Mentors Product Trainers and facilitates the development of high potential sales representatives for future training roles. May lead the commercial training function and team within a smaller country.

About the Role

Job To Be Done:

• Design and develop training content brand related, call flow aligned with 6 IBs call model by digital and AI tool.

- Collaborate with field leadership to pull-through sales model competencies. Support the FF (MR, DM, AM) development needs, facilitate competency assessment in promotion process.
- Design a leading learning solution by TA needs and optimize solution by data
- Online learning content and assessment tool design leverage the latest digital technologies (AI, Machine Learning, Virtual training solutions, etc)
- Lead the digital transformation on training solutions, to develop new ways of training, enhancing training efficiency and effectiveness, with quantitative evaluation on the capability improvement.
- Partner with X-function to develop and integrate training resources which reinforce and strengthen adherence to relevant processes and procedures.
- Ensure all materials (live, online, testing, etc) are approved & compliant consistent with Novartis policies

### Minimum requirements

- More than 10 years 'experience in Field Training area, better to have senior sales management experience or marketing experience. MBA is a plus.
- Capable of developing digital learning solutions, have a good understanding of the latest digital technologies such as AI, NLP, machine learning, and their application in training area.
- Strong communication and influencing skills with win-win mindset in driving cross function initiatives.
- Curious about new things, customer focused, and agile to change.

#### Leadership Expectation:

- · At least 5 years 'experience of leading mid-large team (at least 5 people size) in top10 MNC
- At least 3 years 'experience as 1st line manager
- Proven record of talent development

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## List of links present in page

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- 2. https://www.novartis.com/about/strategy/people-and-culture
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