# **U** NOVARTIS

## Senior Manager - MCI

Job ID REQ-10036291

1月 09, 2025

India

## 摘要

As a Project Manager for MCI, you will be responsible for overseeing and driving the successful execution of MCI Analytics and Insights platform. You will work closely with cross-functional teams, such as platform team, data teams, analytics teams, brand teams and experience managers, to ensure the timely delivery of high-quality product enhancements and deployments. The ideal candidate should have a strong background in project management and possess excellent communication skills.

About the Role

Key Responsibilities:

•Manage end-to-end MCI projects, including requirements gathering, project planning, execution, monitoring, and reporting.

• Collaborate with stakeholders to define project scope, objectives, deliverables, and resource requirements, ensuring alignment with business goals.

• Develop and maintain project timelines, milestones, and budgets, proactively identifying and addressing potential risks and issues that may impact project delivery.

• Coordinate with cross-functional teams to ensure smooth coordination and communication throughout the project lifecycle.

•Lead project meetings and communicate progress, updates, and risks to stakeholders using Jira boards and reports, aligning with agile delivery cadence.

• Drive the creation and documentation of project requirements, including business and functional requirements, data requirements, and technical specifications.

• Conduct regular project status updates, providing detailed reports on project metrics, analytics, and key performance indicators (KPIs) to track project success.

• Ensure adherence to project management best practices, industry standards, and regulatory requirements.

• Stay updated with emerging trends and tools in analytics and project management, recommending and implementing process improvements to enhance project efficiency and effectiveness.

• Developing key performance indicators (KPIs) within Jira to track team velocity, sprint burn down, and other relevant agile metric

#### Qualifications:

• Minimum of 7 - 10 years of business experience in analytics, consulting and/or enterprise software experience is required, including demonstrated ability of stakeholder management

• Understanding of Salesforce & MCI platforms and tools including good understanding of data and analytics domain

• Proficient in Jira administration, configuration, and reporting capabilities.

- Proficient in project management methodologies such as Scrum, Agile, Kanban while using Jira
- Excellent written and verbal skills. Strong interpersonal and analytical skills

• Ability to provide efficient, timely, reliable, and courteous service to customers. Ability to effectively present information

Demonstrated knowledge of the Data Engineering & Business Intelligence ecosystem

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <u>https://www.novartis.com/about/strategy/people-and-culture</u>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <u>https://www.novartis.com/careers/benefits-rewards</u>

部门 Operations

Business Unit CTS 地点 India

站点 Hyderabad (Office)

Company / Legal Entity IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area Marketing

Job Type Full time

Employment Type Regular

Shift Work No

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