

# Center Manager

Job ID
REQ-10046889

4月 02, 2025

China

# 摘要

-Managers of a regional or local sub function of sales e.g. Territory Sales etc., usually managing a small team as First Level Line Manager. Responsible for driving the sales operations plan and for achieving agreed sales and broader performance targets for their part of the organization/specific product area. Develop an effective sales team through training and coaching or management of key commercial programs.

# About the Role

### Major accountabilities:

- Accountable for achieving own and team 's agreed sales, productivity and performance targets.
- Creates and executes business plans to drive this achievement, and is responsible for brands' strategic and tactical planning in line with company strategy and standards.

- Works independently to maintain existing clients and to develop new business opportunities.
- Manages and optimizes effective allocation of resources to deliver required business results.
- Manages area sales and expense budgets.
- Serves as a communication bridge from Senior Management to Sales Representatives / Product Specialists.
- Leads a high-performing team of Medical Representatives / Product Specialists; hires, trains and develops them as necessary; provides coaching and feedback to the team.
- Manages relationships with key accounts' decision makers, key opinion leaders, patient associations; and other colleagues across business functions to achieve desired results.
- Masters product knowledge and disease area knowledge; and coach the team on the same.
- Gathers and is updated on required information regarding the market, key competitors' market data, pricing intelligence, key accounts etc. -Ensures Excellency in Customer Satisfaction and Customer Services.
- Complete all reporting and administrative requirements in a timely and accurate manner.
- Operates within Novartis compliance, policies and procedures; and creates a culture that ensures all reports, direct and indirect, do the same.
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt -Distribution of marketing samples (where applicable)

# Key performance indicators:

 Achievement of sales revenue and market share targets vs plan -Management of operating expenses within agreed budgets through effective monitoring and reporting systems -Customer Satisfaction and Key accounts relationship maintenance within the Assigned territory -Field force efficiency, Product launch Success Rate -Development of patient and customer centric programs -Med Reps' performance within the assigned territory

# Minimum Requirements:

#### Work Experience:

- Sales in Healthcare / Pharma / related business.
- Pre-launch activities.
- Market Knowledge and Network is desirable.
- Able to understand changing dynamics of Pharmaceutical industry.

#### Skills:

- Analytical Skill.
- Change Management.
- · Coaching.
- · Collaboration.
- Commercial Excellence.
- Complexity Management.
- · Compliance.
- Ethics.
- Healthcare Sector.
- · Leadership.
- Management.
- Mentorship.

Problem Solving Skills.
Professional Communication.
Team Work.

Languages:

• English.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <a href="https://www.novartis.com/about/strategy/people-and-culture">https://www.novartis.com/about/strategy/people-and-culture</a>

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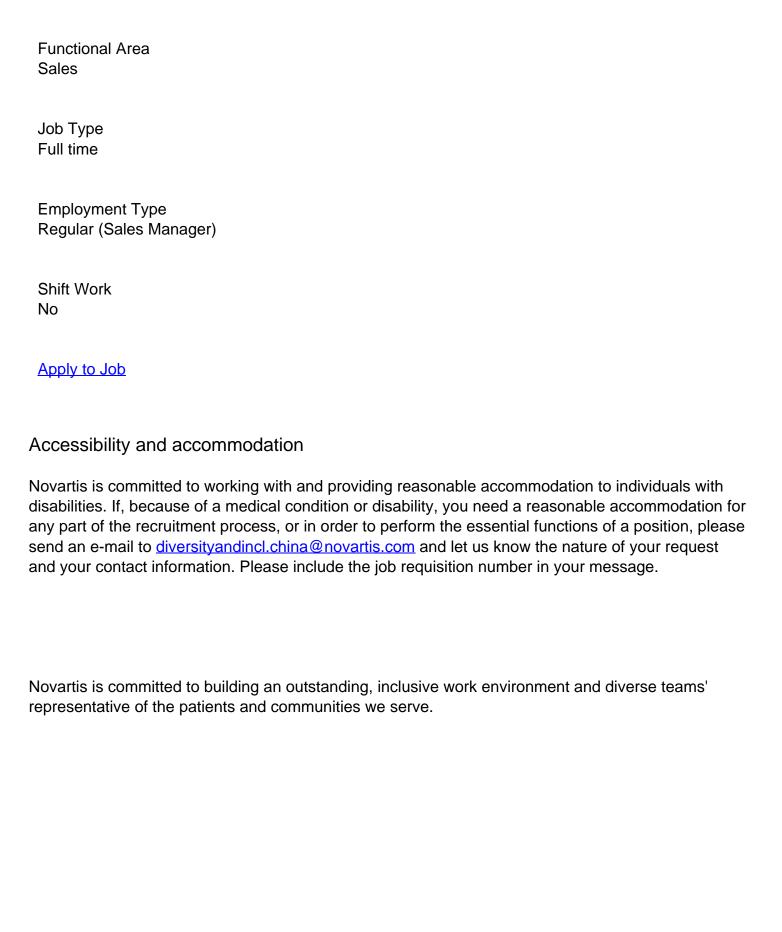
部门
International

Business Unit
Universal Hierarchy Node

地点
China

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Beijing (Beijing)

Company / Legal Entity CN06 (FCRS = CN006) Beijing Novartis Pharma Co., Ltd





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